**PROTECTION AND PERMANENCY M EMORANDUM, 15-02**

**TO:** Service Region Administrators

Service Region Administrator Associates

Service Region Clinical Associates

Regional Program Specialists

Family Services Office Supervisors

**FROM:** Tina Webb, Assistant Director

Division of Protection and Permanency

**DATE:**  February 12, 2015

**SUBJECT:**  CQI CARES 2.0 is Now Operational

In December 2014, a memorandum was released informing staff that [CQI CARES 2.0](http://www.utc.eku.edu/cqi) would be live after the first of the year. Please be advised that this system is now operational. The [CQI CARES 2.0 Tip Sheet for CQI Specialists](https://manuals.sp.chfs.ky.gov/Resources/Related%20Resources%20Library/CQI%20CARES%202.0%20Tip%20Sheet%20for%20CQI%20Specialists.pdf) has been posted on the [Related Resources](https://manuals.sp.chfs.ky.gov/Resources/Pages/relatedResources.aspx) browser; this is the first in a series of tip sheets that will be issued to assist staff in and navigating through the website.

For your information:

* FSOS CPS reviews of the March M112 cases will commence in March;
* Regional CPS reviews of the February M112 cases will commence in March; and
* APS and Provide reviews are still suspended until the instruments for those have been finalized.

If you have questions regarding the review process, please contact your regional CQI specialist.

If you as a user find any system bugs, or have questions regarding the CARES 2.0 website, please contact:

Chris Cordell, Quality Control Analyst

[Chris.cordell@ky.gov](mailto:Chris.cordell@ky.gov)

(502) 564-6852, ext. 3563